

Item 4 (1) (b)-(vii)

The particulars of any arrangement that exists for consultation with, or representation by, the members of the public in relation to the formulation of its policy or implementation thereof

Rural Electrification Corporation Limited (REC) was incorporated under the Companies Act, 1956 and is a commercial organization. Policies and procedures adopted by REC relates to its internal management and therefore, there is no requirement for consultation with the members of the public prior to formulation of its internal policies. However, all these internal policies are formulated in accordance with the provision of all applicable statutes, rules & regulation and Government of India guidelines etc.,

REC, however, has interface with various Parliamentary Committees. In addition, the members of the public/borrowers who are dealing with the company in its business transaction have any complaints/grievances, they can approach through e-mails or through the concerned officers for redressal as hosted in the REC website. In addition, facility has been provided at the REC website www.recindia.com for addressing queries.