



रूरल इलेक्ट्रीफिकेशन कारपोरेशन लिमिटेड

RURAL ELECTRIFICATION CORPORATION LIMITED

(भारत सरकार का उद्यम) (A Government of India Enterprise)

Regd Office: Core-4, SCOPE Complex, 7 Lodi Road New Delhi 110003

Tele. 24365161 Fax 24360644 Email reccorp@recl.nic.in Gram RECTRIC

Website www.recindia.com & www.recindia.nic.in

TENDER NO: REC/IT/SERVERS and NETWORK ATTACHED STORAGE (NAS) / 2011/4

Bid Document

Request for Proposal (RFP)

(ONLY THROUGH E-TENDERING MODE)

For

Supply, Installation, Commissioning, Three Years On-site Comprehensive Warranty
Maintenance of Servers, NAS and Rack with necessary accessories.

Time schedule of various e-tender related events:

Date of Issue (T)	:	31/01/2012
Date of Pre-bid Meeting	:	07/02 2012, 11:00 Hrs
Last Date & Time for bid Submission	:	27/02/2012 , 15:00 Hrs
Eligibility & Technical bids Opening Date & Time		27/02/2012 , 15:30 Hrs
Cost of Tender	:	Rs. 5000/-
EMD	:	Rs. 100000 /-

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Chapter-I

TENDER SUBMISSION DETAIL

1.Name of the bidder :

2. Address :
.....
.....
.....

2. Name of the Authorized Signatory(ies):

(a) Important Notice:

1. The bidder has to apply online through RECL e-procurement site www.tenderwizard.com/REC or the link available at <http://www.recindia.gov.in> or <http://www.recindia.nic.in>
2. The Bidder should carefully read all the instructions, E-bidding guidelines, forms/formats on above mentioned websites, terms and conditions, specifications and various forms that are provided in the Tender Document.
3. Opening of the tenders and evaluations will be online. Please read the instructions/help manuals available in the website www.tenderwizard.com/REC. For any assistance/clarification you may contact at the address and contract number provided under contact us link or the following:
 - a. Sh Mithun Ghosh 8826040002 / 011-49424319
 - b. Sh Nehal 8800991855 / 9560062209
 - c. Sh Ajit Kotia 9899364978
4. To participate in the E-procurement tender process, it is mandatory for the bidders to have Digital Signature with valid user ID & password. The bidder may obtain digital signature from Tender Wizard by logging into the RECL e-procurement site website www.tenderwizard.com/REC.
5. The bidder has to register at the RECL e-procurement site www.tenderwizard.com/REC for submission of bid.
6. Bidder is required to have digital signature for secured login to the site and submitting the bid
7. Bidders to download the bid document from RECL web site viz. <http://www.recindia.gov.in> or www.tenderwizard.com/REC. The cost of bid document viz. Rs 5000/- is required to be submitted along with the EMD separately in the form of a Demand Draft/ Banker's Cheque payable to 'Rural Electrification Corporation Limited, New Delhi' drawn on any Scheduled Commercial bank payable at New Delhi.
8. Detail procedure on Tender wizard operation is given at Annexure – G.

CHAPTER 2

INTRODUCTION

Rural Electrification Corporation Ltd. (RECL) has implemented Oracle based (EBiz suite) ERP since 2009. RECL has its Corporate Office at Core-4, SCOPE Complex, 7 Lodi Road, New Delhi 110003, India and at Palika Bhavan annex at R K Puram. RECL has also 18 Zonal / Project Offices through-out India and one Training institute viz, Central Institute of Rural Electrification (CIRE) at Hyderabad. The detail office addresses can be had from the REC's web site.

1.1 Existing IT infrastructure

In addition to ERP application, the corporation has implemented appropriate ICT infrastructure across the corporation, which includes:

- i) Establishment of a state-of-the art ISO certified Tier-III plus Data Centre (DC).
- ii) Establish a MPLS-VPN based WAN connecting all the offices of the Corporation (CO/ZO/PO).
- iii) Establish Local Area Network at all offices (CO/ZO/PO/CIRE). The REC Data Centre has been certified ISO/IEC 27001:2005 global security certification.
- iv) Implement adequate security at all levels including gateway, perimeter etc to ensure secure transaction of the application.
- v) An automated Tape Library at Data Centre for taking backup of application, Data etc.
- vi) Established a fully functional helpdesk to address any complaint related to IT infrastructure across the Corporation.
- vii) The ICT infrastructure, in addition to enabling ERP operation also carry out other operation like mailing services, internet services, application of other legacy system etc.

1.2 Invitation For the Bids

Online bids are invited for Supply, Installation, Commissioning, Three Years On-site Comprehensive Warranty Maintenance and Training of Network Attached Storage (NAS) Device, Servers and 42U Rack with necessary accessories at REC office at New Delhi and REC Data Center at Noida.

1.3 The major responsibilities of the bidder shall include:

- a) Supply, Installation and Commissioning of the following as per specifications with necessary accessories
 - i) Servers
 - ii) Network Attached Storage (NAS),
 - iii) 42U Rack.

- b) Backup of existing data to NAS in consultation and as per requirements of REC.
- c) Providing the supplied NAS administration and operational training at REC office. The cost of training shall be deemed to be included in the cost of Supply of Device.
- d) Three years on-site comprehensive warranty maintenance with at least next business day part replacement for all the equipments..

Note:

- 1) The major responsibilities as specified in clause 1.3 above are indicative only and are not exhaustive in any manner.

1.4 Eligibility Criteria/ Pre-qualification

- a) The bidder should have been in operations for a period of at least 3 years as on last date of bid submission. The bidder shall be the single point of contact for RECL and shall be solely responsible for all warranties, upgrades and guarantees etc. offered by the OEM etc. Attach an undertaking to this effect.
- b) The bidder should have registered office in Delhi or NCR
- c) The bidder's annual sales turnover at least an average value of Rs 1 crore (Rupees One crore Only) during the last three years. The turnover refers to a company and not the composite turnover of its subsidiaries / sister concerns etc.
- d) The bidder should be an Original Equipment Manufacturer (OEM) authorized partner of server OEM as well as NAS OEM or authorized by OEM to Supply, Install and Maintain the NAS device, and Servers. Specific OEM authorization addressed to AGM (IT), REC against this tender enquiry shall be submitted by the bidder along with his/her bid.
- e) The bidder should have successfully supplied NAS device, Servers, 42U Rack for Central/ State Government Departments/ PSUs/ Autonomous Bodies in India during the last three years. The order value should be Rs. 30 lakh.
- f) Bid should accompany an earnest money deposit of Rs 100000 (Rupees One Lakh Only) in the form of a Demand Draft/Banker's cheque drawn on a Scheduled commercial bank in the favor of 'Rural Electrification Corporation Limited' payable at New Delhi. Cheques, Money orders, Cash or Bank Guarantee etc. shall not be accepted as EMD. The bidder's are requested to make sure to indicate the tender number, name and address of the bidder on the reverse of EMD draft/ banker's cheque, any failure to comply with the same shall be at the risk of the bidder.
- g) Bidder should submit valid documentary proof of Sales Tax/VAT and the details of income tax registration number (PAN).
- h) The bidder must fulfill the above eligibility criteria/ pre-qualification conditions for evaluation of their bids. Bbid of bidders fulfilling the above

eligibility/ pre-qualification conditions will only be evaluated by the duly constituted evaluation committee. Bids of the bidders not fulfilling the eligibility/ pre-qualification conditions given above may be summarily rejected. Undertaking for subsequent submission of any of the above documents will not be entertained under any circumstances.

- i) REC reserves the right to verify/confirm all original documentary evidence submitted by the bidder in support of above mentioned clauses of eligibility criteria, failure to produce the same within the period as and when required and notified in writing by REC shall result in summary rejection of the bid and/or termination of the contract with imposition of the contract clauses on the bidder by the REC on the award of the contract and/or the contract period extended or otherwise provided that the bidder is the successful bidder and has been awarded the contract as per the terms and conditions laid out in this tender.

1.5 Preparation the Bid:

1. Earnest Money of Rs. 1,00,000/- : and tender cost of Rs. 5000/ (Though offline mode) Demand Draft of required amount of Earnest Money and tender cost issued from any leading Nationalized / Scheduled Bank in favour of “Rural Electrification Corporation Limited” payable at Delhi required to be placed. Following information should be marked on the face of the sealed envelope:

Name of Party.....
Tender No.....
Earnest Money Amount..... Issuing
Bank.....Date.....

Name of Party.....
Tender No.....
Tender Cost Amount..... Issuing Bank.....Date.....

2. Technical Bid (online mode): The following Documents scanned images (preferably in pdf format) signed by the Authorized Signatory to be uploaded to the tender wizard website, with the Technical Bid (these documents need not be digitally signed):
 - a. Bid form (As per the format given in Annexure – A)
 - b. Compliance to the Terms and Conditions and Scope of Work Compliance to the Technical Specifications (As per the format given in Annexure–E)
 - c. Documents required as Per “Eligibility Criteria”
 - d. Technical Literature of the Products quoted as Per the Technical Specifications.
3. Commercial Bid (online mode) : Price sheet as per enclosed the Price Format in Annexure – D .

1.6 The REC reserves the right to waive any irregularities; accept or reject the whole; accept or reject part of; any or all bids at its sole discretion without assigning any reason whatsoever.

1.7 Submission and Opening of Bids

- a) The bids complete in all respects should be submitted online and hard copy addressed to the AGM(IT), REC, should be submitted into the TENDER box kept at the REC main reception at entrance at the following address latest by 27/02/2012 1500 hours(IST). REC does not own any liability if the response is submitted somewhere else and not reached to the addressee within due date and time.

AGM(IT)
Rural Electrification Corporation Ltd.,
Core-IV, Scope Complex,
7 Lodi Road,
New Delhi – 110 003

- b) The responses will be opened at REC, Core-IV, Scope Complex, 7 Lodi Road, New Delhi – 110 003 on the same day (last date of submission of the bid) at 1530 hours in presence of bidders who choose to be present.

1.8 REC reserves the right to waive any irregularities; accept or reject the whole; accept or reject part of; any or all responses at its sole discretion without assigning any reason whatsoever.

1.9 REC is not bound to procure and provide the hardware/ networking/ software/ infrastructure equipments/ other products as suggested and/or specified by the bidder in their proposed solution.

1.10 The bidder shall bear all costs associated with the preparation and submission of its response, and REC will in no case be responsible or liable for these costs, regardless of the conduct or the outcome of the Tender process.

1.11 Any subsequent corrigendum/ addendum etc to this tender shall be ipso facto applicable to this tender.

CHAPTER 3

SCOPE OF WORK

3.1 *Scope of the Work*

TABLE – II

Serial Number	Scope of Work – Description
1.0	Supply, Installation and Commissioning of following equipments as per specifications with necessary accessories at CO Delhi/ RECL Data Centre at Noida/ SSC Hyderabad. i) Servers ii) Network Attached Storage (NAS) iii) 42U Rack
2.0	Backup of existing data to NAS in consultation and as per requirements of REC.
3.0	Undertake cabling necessary for system integration and overall solution as per international IT standards.
4.0	Integration of the above equipments with existing REC MPLS and VPN Network
5.0	Configuring Backup operation of all applications into NAS storage
6.0	Assisting apps vendor for installing and configuring Application/Database Servers and resolving any issue pertaining to the same .
7.0	All servers and NAS will mounted on RACK so complete RACK Mount table kits are to be supplied. The bidder is responsible to mount all servers and NAS in the RACK as specified by REC.
8.0	Providing the supplied NAS administration and operational training at REC office. The cost of training shall be deemed to be included in the cost of Supply of Device.
9.0	Supply, Install and Commission 5 Servers in the RECL office at New Delhi/ Data Centre of REC at NOIDA, PH-2/ SSC at Hyderabad. Out of the 5 servers 2 servers to be installed Red Hat Linux latest version on which Oracle 10G to be installed and configured. Oracle s/w would be provided by RECL. Other 3 servers to be installed with latest version of Windows Server O/S
10.0	The locations mentioned here for installation of items are as per present requirement however, REC reserves the right to shift the item to any of its offices as per business desiring period of contract requirement and the bidder has to maintain same level of services mentioned as per the terms of the contract.
11.0	Three years on-site comprehensive warranty maintenance for Servers , O/s, NAS and 42U Rack with at least next business day part replacement after successful acceptance of the items plus 3 years of comprehensive on-site maintenance after completion of warranty

Serial Number	Scope of Work – Description
	period .
12.0	Integration of existing Backup Software Tivoli with supplied storage and servers is the responsibility of the bidder.

3.2 Indicative Schedules

The bidder is required to stick to the agreed upon time-schedule given below.

TABLE – II: Major Activities

Serial Number	Milestone	Deliverables in week
1	Placement of Purchase Order	T1
2	Acceptance	T2=T1+1
3	Delivery of Servers, NAS device & 42U Rack and accessories	T2 + 4
4	Installation, Commissioning of Servers, NAS device and other devices along with necessary Accessories	T2 + 6 weeks
5	On-site comprehensive Warranty Maintenance of Servers , NAS Device and Rack	3 years from Installation
6	Providing the supplied NAS administration and operational training at REC office	To be mutually decided between REC and the selected bidder

3.3 The detailed technical specifications of the equipments/ systems are specified in Annexure-E.

CHAPTER 4

INSTRUCTIONS TO BIDDERS

4.1 Cost of Bidding

The bidder shall bear all costs associated with the preparation and submission of its bid, and REC will in no case be responsible or liable for these costs, regardless of the conduct or the outcome of the bidding process.

4.2 The Tender Document

The bidder is expected and deemed to have read, examined/ perused, complied/ agreed to all instructions, forms, terms and specifications etc. in the tender document while bidding. Failure to furnish all information required and/or False/Incorrect information and/or ambiguous/ irrelevant information and/or submission of bid not substantially responsive to the bidding documents in every respect will be at the Bidder's risk and may result in rejection of its bid.

4.3 Preparation of Bids

1 The bids are to be submitted online through E-Procurement mode only

a. Part-1::

i.EMD (along with bid document cost, if applicable) sealed separately (separate EMD for each category clearly indicating the category on the envelope) and super scribed/ marked with words "EMD" / Bid Cost on the envelope to be submitted physically. EMD / Bid cost DD/ Payorder should be scanned and attached in the website be submitting the tender.

ii.Eligibility/ Pre-Qualification Criteria Document Should be scanned and uploaded in the website during tender submission. Hard copy of the same should also be physically submitted in separate sealed envelope mentioning "Eligibility/ Pre-Qualification Criteria Document".

iii.Technical Bid Should be filled and uploaded in the website. Hard copy of the same should also be physically submitted in separate sealed envelope mentioning "Technical Bid"

a. Part -2:

Financial Bid should be submitted online through e-procurement mode only.

Envelope-“Documents in Physical Form”:

The following original documents, in physical form, sealed in an envelope and marked in accordance with marking instructions in clause 1.7 and 3.3 to be submitted to RECL as per clause 1.8:

- a) EMD/Bid Security
- b) Bid Document Fee
- c) Eligibility/ Pre-Qualification Criteria Document
- d) Technical Bid

e) Masked Financial Bid Document

However, the scanned copies of these (same) documents to be uploaded during submission of e-bid on the e-procurement website www.tenderwizard.com/REC .

- 4.3.1 The content on the envelope, tender number, bidder's name & address should be clearly marked on the top of the sealed envelopes.
- 4.3.2 All pages of the bid being submitted must be signed and sequentially numbered by the authorized signatory of the bidder (indicating the acceptance of all terms and conditions), irrespective of the nature of the content of the page in the format : "Current page no./total no. of pages". Unsigned and Unstamped bids shall be summarily rejected.
- 4.3.3 It is to be noted that all the items supplied in the bid and subsequent supplies are genuine licensed and complying all IPR and other related statutory guidelines. **All the items supplied are to be IPv6 ready. A separate undertaking in this regard is to be submitted in the technical bid.**

4.4 Earnest Money Deposit (EMD)

- a. Bid should accompany an earnest money deposit of Rs 1,00,000/ (Rupees One Lakh Only) in the form of a Demand Draft/Banker's cheque drawn on a Scheduled Commercial bank in favor of 'Rural Electrification Corporation Limited' payable at New Delhi. Cheques, Money orders, Cash or Bank Guarantee etc. shall not be accepted as EMD. The bidder's are requested to make sure to indicate the tender number, name and address of the bidder on the reverse of EMD draft/ banker's cheque, any failure to comply with the same shall be at the risk of the bidder. Bid without a valid EMD will be rejected outright.
- b. EMD will be returned to unsuccessful bidders, after signing of the contract with the successful Bidder. The EMD of the successful bidder shall be returned on receipt of the valid performance bank guarantee.
- c. No interest will be payable by the REC on the EMD.
- d. The EMD may be forfeited, if a Bidder withdraws his bid during the period of bid validity, specified by the Bidder in the Bid and/or on submission of false documents/ undertaking.

4.5 Eligibility/ Pre-Qualification Criteria

The eligibility criteria documents as per clause 1.3 chapter 1 must be submitted along with the Bid. Bid without these documents will be out rightly rejected.

4.6 Technical Bid

The Technical bid prepared by the bidder shall comprise of the following:

- a. Product evaluation kit, technical information, white papers etc.
- b. List of important installation sites.
- c. Technical Bid Form – Annexure- A
- d. The Bidder should submit the undertaking Annexure - B

- e. Submit the equipment and/or product compatibility sheet as per the specifications in pursuance to Annexure- E.
- f. **The bidder must submit Masked price Bid Annexure -H. The masked price bid is a copy of financial bid wherein figures are masked/crossed.**

Note:

4.6.1 The bidder should submit self/company attested photocopies of the documents wherever required

Bidder has to comply and quote for all the items.

1. **It is assumed that all the items supplied in the bid and subsequent delivery are genuine, licensed and complying all IPR and guidelines. A separate undertaking in this regard to be submitted in the technical bid**
2. **All the items supplied are to be IPV6 ready . A separate undertaking in this regard to be submitted in the technical bid.**

4.7 Financial Bid:

- a. The financial bid shall comprise of:
 - I. The Financial Bid Form: Annexure - C
 - II. The Price Schedule: Annexure - D
- b. The financial bid shall indicate the Unit prices for the survey as indicated in the Price Schedule Format, it proposes to provide under the contract.
- c. Quoted prices should be firm and inclusive of all applicable taxes, duties, levis etc, cost of all other expenses related with the visits of the Vendor's personnel in connection with the performance of the contractual obligations by the Vendor.
- d. The Bidder has to quote rate for each item in the Price Schedule (Annexure D). The Bidder has also to give total cost wherever applicable. Offers not indicating item-wise rates, wherever applicable, are liable for disqualification.
- e. The bidder must note that REC will **not** provide Form-‘D’/Form-‘C’ etc.
- f. Prices quoted by the bidder shall be fixed during the bidders performance of the contract and not subject to variation on any account. A bid submitted with any conditional price will be treated as non-responsive and shall be summarily rejected.
- g. All prices and other information like discount etc. having a bearing on the price shall be written both in figures and words in the prescribed offer form.
- h. If there is discrepancy between the price/information quoted in words and figures, whichever is the higher of the two shall be taken as bid price, However the purchase/ ordering shall be carried out on the lower of the two prices.
- i. During the validity of this bid or during the extended period, if any, if the bidder provides similar services to any other Department/Organization in India at a price lower than the fixed price for the Purchases, the bidder shall automatically pass on the benefits to REC, in case of a failure to pass on the reduced prices to REC

within a maximum period of 30 days of such reduction as offered by the bidder to any other Department/ Organization the empanelment shall be cancelled. Further, the bidder shall be blacklisted by REC for indefinite or specific period of time at REC's discretion and the bidder's performance guarantee or any other payments (outstanding or future)/ guarantees shall be forfeited (including those payable/ revocable against any other work) by REC.

- j. Rates should be valid for a period of 180days from the date of opening of last date of submission of bids offer subject to the condition that the bids shall be deemed to be valid and if during the notice period the tender is finalized/ awarded the bidder shall be deemed to be a willful party to that and in case of a default EMD shall be forfeited and the bidder may be blacklisted from participating in and and/or all tenders of REC for such a period as decided by REC at its sole discretion.
- k. The prices shall be for carrying out work at desired destination/ locations at New Delhi.
- l. All costs and charges, related to the bid, shall be expressed in Indian Rupees only.
- m. The prices must be directly filled online in the Excel sheet provided at the e-procurement website. The Financial bid submission form duly filled in and e-signed on each page must be uploaded
- n.

4.8 Deadline for Submission of Bids

- a. Bids(both soft and hard) must be received by REC at the addresses given in **Chapter - I** not later than the time and date specified on the cover page. In the event of the specified date for the submission of bids being declared a holiday for REC, the bids will be received up to the appointed time on the next working day.
- b. REC may, at his discretion extend this deadline for submission of bids by amending the tender document, in which case all rights and obligations of REC and bidders previously subject to the deadline will thereafter be subject to the deadline as extended.
- c. Amendments to the Tender Document may be issued by REC at any time, prior to the deadline for submission of bids.
- d. From the date of issue, amendments to Tender Document shall be deemed to form an integral part of the Tender Document.

4.9 Late and Delayed Bids

Any bid received by REC after the deadline for submission of bids prescribed by the REC will be rejected and/or returned unopened to the bidder.

4.10 Pre-bid Meeting

Prior of opening of the pre-qualification and technical bid, a prebid meeting at the discretion of REC, will be held in the RECL office at the specified time and date as mentioned in the tender. Interested Vendors are free to participate in the pre-bid meeting for any clarification. Changes (if any) in the tender clause after pre-bid will be uploaded in the website and online tender site within three days. Vendors are required to see the website and online tender site for any changes in the bid clause.

4.11 Bid Opening and Evaluation

RECL will open the bids through e-procurement mode in the presence of bidders' representatives, who choose to attend, at the time, on the date and at the place specified in **Chapter - 2** the bidders' representatives present there shall sign a register evidencing their attendance. In the event of the specified date of the bid opening being declared a holiday for the RECL, the bids shall be opened at the appointed time and location on the next working day.

4.12 Opening of Bids

RECL will open the EMD envelope (and bid document cost, if applicable) and same will be verified in the website, Eligibility Criteria document and Technical Bid respectively and in case the Eligibility/ Pre-Qualification Criteria Document(s) is/ are not found in order the bid shall be summarily rejected. Technical bid of only those bidders will be evaluated whose EMD (and bid document cost, if applicable) and Eligibility Criteria Documents are found in order.

4.13 Clarification of Bids

- a. During evaluation of the bids, the REC may at its discretion, ask the Bidder for clarification of its bid and the same has to be provided within the time period minimum One day as specified by REC and in case of a default it will be deemed that bidder has no clarification to submit and the bid is liable to be evaluated and/or rejected accordingly. The request for clarification and the response shall be in writing and no change in clarification submission date, price or substance of the bid shall be sought, offered or permitted.
- b. No Bidder shall contact the REC on any matter relating to its bid, from the time of the bid opening to the time the contract is awarded. If the Bidder wishes to bring additional information to the notice of the REC, it should be done in writing.
- c. Any effort by a Bidder to influence the REC in its decisions on bid evaluation, bid comparison or contract award decisions may result in rejection of the Bidder's bid and REC will declare the firm ineligible, either indefinitely or for a stated period of time from participation in future RFPs/tenders of REC.
- d. REC reserves the right to revise or alter the scope and/or specifications of the tender before acceptance of any bid but prior to opening of the financial bids. However, in such an eventuality, all the eligible/ per-qualified bidder(s) may be given an opportunity to consider such changes and revise their financial bid accordingly at their discretion, if found necessary. In case the specifications offered deviate from the specifications as described in this tender, the Bidder

should describe unambiguously in what respect and to what extent the item offered by him differ from our specifications, even if the deviation is not very material.

- e. REC reserves the right to call for revised financial bid from the eligible/ pre-qualified at any time prior to opening of the financial bids with the original scope of work and/or specifications. The bidder may submit the revised financial bid or may adhere to its original financial bid submitted by him/her with in the REC stipulated time period. In case of non submission of revised financial the bidder shall be deemed to have opted for adhering to its original financial bid. It may however be noted that in this particular case the revised financial bid if submitted by the bidder as requested by REC cannot be higher than the original financial bid submitted by the bidder for the total/ sub-total and/or individual line item price. In case of the revised financial bid being higher than the original financial bid the same shall be summarily rejected and shall not be considered for further financial evaluation.

4.14 Evaluation of Technical Bid

- a. RECL will determine the substantial responsiveness of each bid to the Bidding Documents. For purpose of these Clauses, a substantially responsive bid is one, which conforms to all specifications & terms and conditions of the Bidding Documents without material deviations.
- b. A bid determined as not substantially responsive may be rejected by the RECL and may not subsequently be made responsive by the Bidder by correction of the non-conformity.
- c. The technical evaluation committee may at its own discretion decide to carry out surprise inspection of bidder's manufacturing facilities and/or maintenance and support centre(s) to evaluate and ascertain the details as furnished by the bidder in its technical bid, the technical competence to perform the offered services, capabilities, available facilities and resources of the bidder for effective and efficient execution of the project.
- d. For technical evaluation including demo of the product quoted, presentations and/or testing/ benchmarking, Bidders have to ensure the availability of appropriate specialist, along with every type of documentation, equipments, software required, from their organization for interacting with TEC & evaluation team. In case a bidder does not make the required specialist along with proper documentation, equipment and software available, then such defaulting bidder shall be taken off the tender evaluation process and that bid will stand rejected.

4.15 Opening of Financial Bids

- a. REC will open the Financial bids of only those bidders, which have been found to be eligible and technically qualified to undertake the job (including surprise visits/ testing benchmarking/ presentation etc, if any, as mention in the tender document).
- b. The Financial Bids of the qualified bidders shall be opened in the presence of their representatives, who choose to be present, on a specified date and time and Venue.

- c. The date and time of opening of financial bids shall be informed only to the qualified bidder.

4.16 Evaluation and Comparison of Bids

- a. The comparison shall be of all-inclusive price of services and goods, such price to include all costs as well as duties and taxes paid or payable.
- b. Arithmetical errors will be rectified on the following basis: If there is a discrepancy between the unit price and the derived total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected. If the supplier does not accept the correction of errors, its bid will be rejected. If there is a discrepancy between words and figures, whichever is the higher of the two shall be taken as bid price, but for the purpose of calculation of lowest bidder in case the bidder becomes lowest bidder, the lowest of the two shall be taken as the final price for the items at the time of issuing of Purchase Order.
- c. The bidder shall submit the financial bid on-line only as per procedure and format mentioned in this tender. It is bidders responsibility that correct prices have been uploaded during the uploading process. The prices which will be shown by e-tendering application at the time of opening of financial bid will be treated as authentic financial price of the bidder. The payment schedule is outlined in the tender Chapter – 4: clause 4.2
- d. Bids will be evaluated on the basis of **lowest quote (LQ1) for (Table – I) Grand Total(G1) as per the specified formulae. REC will calculate the Grand Total (G1) based on unit values and specified formulae, if any and accordingly LQ1 bidder will be determined.**
- e. The order shall be placed on LQ1 bidder.
- f. The decision of REC arrived at, as per above will be final and no representation of any kind shall be entertained.
- g. REC reserves the right to procure any other additional parts/ optional items/ accessories etc. like for upgrade/ update the specifications of supplied systems/ equipments or otherwise including any peripherals etc. from the successful bidder on single quotation basis and/or through other sources at the discretion of REC. However, If the supplier of the original system/ equipment is not supplying these additional parts/ optional items/ accessories/ peripherals etc. the supplier of the original system/ equipment shall undertake the installation and commissioning of these parts/ optional items/ accessories/ peripherals etc. under and during the period of the on-site comprehensive warranty maintenance of the original system/ equipment at no additional cost along with the supplier of the additional parts/ optional items/ accessories/ peripherals provided that he/she shall not be liable for any defects/ non-functioning/ warranty of these additional items.

- h. The vendor should not assign and/or sublet the empanelment or any part of it to any other agency in any form. Failure to do so shall result in termination of empanelment and forfeiture of security deposit/ performance guarantee etc.
- i. No deviations from these terms and conditions will be accepted. Any violation there off will lead to rejection of the bid and forfeiture of EMD/Security Deposit.

4.17 Execution of Offer

- a. Sign Agreement
- b. Sign OLA
- c. Execute as per scope
- d. Assist/Co-ordinate with other existing and future vendor of REC within its scope boundary.
- e. REC has the right to submit proof of document to ensure that 3 years warranty and subsequent maintenance period has been ordered to OEM. In case the work is outsourced to OEM.

4.18 Language of Bids

- a. All bids and supporting documentation shall be submitted in English and should be clear, free from jargons and ambiguous words or phrases requiring interpretation. Expressions like ‘subject to availability’, ‘subject to acceptance’, ‘to be provided later’ etc. shall not be accepted.
- b. Bidder should take care to avoid corrections/erasures in the tender offer. Corrections/erasures, if any, made in the tender have to be authenticated by signature or official seal of the tendering firm.
- c. Incomplete tenders, amendments and alterations to the tender received after opening and/or tenders submitted late are liable to be rejected.
- d. Printed terms and conditions, if any, of the Bidder will not be considered as forming part of the tender. In case any terms and conditions stipulated are not acceptable, the Bidder should clearly specify the deviation in his offer. Similarly, if any modifications to the schedule/ proforma prescribed by REC is considered necessary, the Bidder should communicate the same by means of separate sheets and attach the same to the tender.

4.19 Performance Bank Guarantee

- a. The successful Bidders for empanelment shall, at his own expense, deposit with REC, Core-IV, Scope Complex, 7 – Iodi road, New Delhi-3, within thirty (30) working days of the date of notice of award of the tender, a Performance Bank Guarantee for **an amount of 10% of the order value for the due performance** and fulfillment of the contract by the selected Bidder valid for 39 months.
- b. The Performance Bank Guarantee should be drawn on a Scheduled Commercial Bank in favor of THE ‘RURAL ELECTRIFICATION CORPORATION LTD’., payable in New Delhi.

- c. The Performance Bank Guarantee may be discharged / returned by the REC after the completion of the contract upon being satisfied that there has been due performance of the obligations of the vendor under the contract. The Performance Bank Guarantee shall be valid till the end of the warranty period plus three months.
- d. Failure of the Bidder to comply with the above requirement, or failure to enter into contract within stipulated period or within such other extended period, as may be decided by the REC, shall constitute sufficient grounds, among others, if any, for the annulment of the award of the tender.
- e. In the event the vendor being unable to provide the services, during the empanelment period, as per the contract for whatever reason, the Performance Guarantee would be revoked by REC.
- f. No bank charges/interest shall be payable for the Performance Bank Guarantee.
- g. REC shall also be entitled to make recoveries from the Bidder's bills, from Bank Guarantee, or from any other amount due to him the equivalent value of any payment made to him due to inadvertence, error, collusion, mis-construction or mis-statement.

CHAPTER 5

GENERAL TERMS AND CONDITIONS OF THE CONTRACT

5.1 Scope of Work

The scope of work of this contract will include all the services detailed in Chapter 3 of this Tender..

5.2 Terms Of Payment

- a. No advance payment shall be made.
- b. Payments shall be subject to deductions of any amount for which the bidder is liable under the agreement against this contract. Further, all payments shall be made subjects to deduction of TDS (Tax deduction at Source) as per the prevailing income- Tax Act and any other taxes as on the date of invoice submission and/or payment date, whichever is higher.
- c. All Payments shall be made in Indian Rupees only.
- d. 50 % payment on successful delivery of items at the destination/ location as mentioned in the Purchase Order duly certified by the user and/or authorized REC official and on submission of performance bank guarantee of 10% of the Purchase Order Value valid for a period of 39 months drawn on any nationalized/ scheduled bank.
- e. 10% on installation of servers.
- f. 10% on installation of NAS
- g. 10% on commissioning of servers.
- h. 10% on commissioning of NAS
- i. 10% on successful completion of the supplied NAS administration and operational training to RECL officials.
- j. All relevant proof of delivery duly signed by the concerned officer at REC various offices, Performance Bank Guarantee etc. to be submitted by the Vendor for processing payment.

5.3 LIQUIDATED DAMAGE FOR DELAYS IN SUPPLY

- a. Time is essence of the contract. The successful bidder must supply, install, test and commission all the equipment as specified in the work order. Failure to supply or commission all or some of the equipment(s) on or before the stipulated date will entail a penalty equal to 0.5% of the value of contracted Package price per week as part thereof subject to maximum of 10% of total contract value. Payment of liquidated damages does not affect the successful bidder's liabilities.

- b. In the case of delay in compliance with the order beyond 10 days of the stipulated time period, REC will have the right to cancel the order & forfeit the EMD/ revoke the performance / any other bank guarantee etc.
- c. In addition the bidder shall also be liable to pay REC a cancellation charge of 2% of the value of unsupplied items in addition to the penalty as per a above. In case of non-payment of cancellation charges REC reserves the right to realize the same from the security deposits of the bidder, if any, already available with them. In such a situation, REC will complete the execution of incomplete orders through alternate sources at the risk and cost of the defaulting vendor.

5.4 Termination of Contract

- a. REC may at any time terminate the contract, if the bidder is unable to provide the services as per the contract. In such cases, if any amount is due to the Bidder on account of the work executed by him, if payable, shall be paid to him only after due recoveries as per the provisions of the contract and after alternate arrangement to complete the work has been made at the Bidder's cost and risk. The selected Bidder will give at least three months notice prior to discontinuing the service
- b. REC may at any time terminate the Contract by giving written notice to the selected Vendor, without compensation to the selected Vendor, if the selected Vendor becomes bankrupt or otherwise insolvent, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to REC.
- c. REC may by written notice sent to the selected Vendor, terminate the purchase order and/or the Contract, in whole or in part at any time of its convenience. The notice of termination shall specify that termination is for REC's convenience, the extent to which performance of work under the purchase order and /or the Contract is terminated, and the date upon which such termination becomes effective. REC reserves the right to elect :
 - i to have any portion completed at the purchase order and/or the Contract terms and prices; and/or
 - ii to cancel the remainder and pay to the selected Vendor an agreed amount for partially completed Services.
- d. In the event the Vendor's Company or the concerned Division of the company is taken over/bought over by another company, all the obligations under the agreement with REC , should be passed on the compliance by the new company new Division in the negotiation for their transfer.
- e. REC at its discretion may terminate the empanelment for any inordinate delay in supply, commissioning and/or maintenance of the equipments/ products.

5.5 Governing Law and Disputes

- a. The parties hereby agree that the Courts at New Delhi shall have exclusive jurisdiction in all matters relating to or arising out under these documents.

- b. The bids and any contract resulting there-from shall be governed by and construed according to the Indian Laws.
- c. All disputes or differences whatsoever arising between the parties (ie. the REC and the Bidder) out of or in relation to the construction, meaning and operation or effect of this Tender Document or breach thereof, shall be settled amicably. If, however, the parties as above are not able to resolve them amicably, the same shall be settled by arbitration by appointing the Sole Arbitrator by CMD, RECL, in accordance with the Arbitration and Conciliation Act, 1996. The Arbitrator shall give a reasoned and speaking award. The venue of arbitration shall be New Delhi. The fees and other expenses of the arbitrator shall be equally borne by the parties.
- d. The successful Bidder shall continue work under the contract during the arbitration proceedings unless otherwise directed in writing by the REC.
- e. The venue of the arbitration shall be New Delhi and shall be governed by Arbitration and Conciliation Act, 1996 and its amendments from time to time..

5.6 Arbitration

If any dispute(s) or difference(s) of any kind whatsoever arise between the Parties, the Parties hereto shall negotiate with a view to its amicable resolution and settlement through a committee appointed by CMD,REC. In the event no amicable resolution or settlement is reached between the parties within 30 days after receipt of notice by one party, then the disputes or differences as detailed above shall be referred to and settled by the Sole Arbitrator to be appointed by CMD,REC. The arbitration proceedings shall be in accordance with the prevailing Arbitration and Conciliation Act,1996 and Laws of India as amended or enacted from time to time. The venue of the arbitration shall be New Delhi, India. The fee & other charges of Arbitrator shall be determined by the Arbitrator in terms of the act and shall be shared equally between the parties. The Arbitrator will give the speaking and the reasoned Award. The parties will not be entitled to any pendent-lite interest during arbitration proceedings. Notwithstanding any references to Arbitration, the parties shall continue to perform their respective work/obligation under the contract.

5.7 Delivery, Installation and Commissioning

- a. All aspects of safe delivery shall be the exclusive responsibility of the vendor. At the destination Site, the cartons will be opened only in the presence of RECL representatives and Vendor's representative and the intact position of the Seal for not being tampered with together with actual receipt of the content of the carton in good condition, shall form basis for certifying the receipt in good condition.

5.8 Warranty Maintenance

- a. All Systems (Hardware, System Software & Optional Items) should be under three years On-Site comprehensive warranty from the date of acceptance at the site
- b. On completion of the warranty period, the PBG without any interest accrued shall be released after satisfying that proper free warranty support has been provided during warranty period of for all the systems. In case of any lapse as detailed due suitable

amount of penalty shall be recovered from the vendor out of either already due payments or from their Security Deposit(s), while releasing the Security Deposit.

5.9 Corrupt or Fraudulent Practices

- a. Bidders & Vendors shall observe the highest standard of ethics during the procurement and execution of the contract.
- b. REC will reject a proposal for award if it determines that the Bidder recommended for award is engaged in corrupt or fraudulent practices in competing for the contract in question.
- c. REC will declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a contract if it at any time determines that the firm was engaged in corrupt or fraudulent practices in competing for this bid, or in executing the contract.

5.10 Indemnity Clause

- a. The firm should sign an indemnity bond to safeguard against any pirated software, equipment, design etc being supplied to the REC.
- b. The selected vendor shall indemnify REC against all third party claims of infringement of patent, trademark/copyright or industrial design rights arising from the use of the supplied software/ hardware/manpower etc. and related services or any part thereof.

5.11 Force Majeure clause

In the event of either party being rendered unable by Force Majeure to perform any obligation required to be performed by them under the contract, the relative obligation of the party affected by such Force Majeure shall be suspended for the period during which such cause lasts.

The term "Force Majeure" as employed herein shall mean acts of God, War, Civil Riots, Fire directly affecting the performance of the Contract, Flood and Acts and Regulations of respective government of the two parties, namely REC and the Contractor. Upon the occurrence of such cause and upon its termination the party alleging that it has been rendered unable as aforesaid thereby, shall notify the other party in writing, the beginning of the cause amounting to Force Majeure as also the ending of the said clause by giving notice to the other party within 72 hours of the ending of the cause respectively. If deliveries are suspended by Force Majeure conditions lasting for more than 2(two) months, REC shall have the option of cancelling this contract in whole or part at his discretion without any liability at his part.

Time for performance of the relative obligation suspended by Force Majeure shall then stand extended by the period for which such cause lasts.

5.12 Miscellaneous

- a. RECL is a Government organization, and its aims, structure and way of working may differ from that of commercial enterprises. Potential vendors should be aware of the status and environment of RECL, and must take particular note that intellectual

- property rights relating to any software, equipment, products and materials acquired for this project are properly observed.
- b. Proposed equipments/systems should be based on the requirements and specifications given in Annexure E.
 - c. RECL reserves the right to allocate the contracted work in a staggered/ staged or phased manner.
 - d. The bidder should provide On-Site comprehensive for Three years after satisfactory installation and commissioning of the systems.
 - e. Deviations if any, from the tender terms and clause should be submitted in a separate section along with proper justification.
 - f. The Bids prepared by the Vendor and all correspondence and documents relating to the bids exchanged by the Vendor and RECL, shall be written in the English language, provided that any printed literature furnished by the Vendor may be written in another language so long as the same is accompanied by an English translation in which case, for purposes of interpretation of the bid, the English translation shall govern.
 - g. The Vendor shall be entirely responsible for all taxes, duties, octroi, license fees, etc., incurred for performance of the services. If there is any reduction in taxes/duties etc. due to any reason whatever, after Notification of Award, the same shall be passed on to RECL.
 - h. The selected Vendor shall perform the services and carry out its obligations under the Contract with due diligence and efficiency, in accordance with generally accepted techniques and practices used in the industry and with professional engineering and training/consulting standards recognized by national/international professional bodies and shall observe sound management, technical and engineering practices. It shall employ appropriate advanced technology and safe and effective equipment, machinery, material and methods. The Vendor shall always act, in respect of any matter relating to this Contract, as faithful advisors to RECL and shall, at all times, support and safeguard RECL's legitimate interests in any dealings with Third parties.
 - i. RECL reserves the right to inspect the performance of the vendor prior to commencement or in between the work progress. The inspection may cover all areas related to the assigned purchase order, especially methodology, manpower, infrastructure etc. RECL reserves the right to cancel the purchase order assigned to the vendor at any time which includes the time after the completion of assigned work without assigning any reason for the same. In case the purchase order is canceled then the costs incurred will be at the risk of the vendor and shall be born by the vendor and under no circumstances the vendor shall be eligible for any payment or damages from RECL.
 - j. The selected vendor shall not, without RECL's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, software code, sample of information furnished by or on behalf of RECL in connection therewith, to any person other than a person employed by the Vendor in the Performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
 - k. If the selected vendor is not able to fulfill its obligations under the contract, which includes non completion of the work, the RECL reserves the right to accomplish the work through another vendor and EMD / Security Deposit of vendor will be forfeited.

Also any costs, damages etc. resulting out of the same shall have to be born by the selected vendor.

- l. Printed terms and conditions of the Bidders will not be considered as forming part of their Bid. In case terms and conditions of the contract applicable to the Invitation of Bid are not acceptable to any Bidder, he should clearly specify deviation in its bid.
- m. The selected vendor automatically agree with RECL for honoring all aspects of fair trade practices in executing the purchase orders placed by RECL
- n. If the name of the product is changed for describing substantially the same in a renamed form then all techno financial benefits agreed with respect to the original product, shall be passed on to RECL and the obligations with RECL taken by the Vendor with respect to the product with the old name shall be passed on to the product so renamed.
- o. REC reserves the right at their discretion to employ this tender for ordering/ procurement etc.
- p. The Servers & NAS must be IPV6 ready.
- q. Variation in quantities :REC reserves the right at the time of award of the contract to vary the quantities of the supplies and services specified in the schedule of requirements without any change in unit price of the ordered quantity.
- r. REC reserves the right to annul the bidding process at any time prior to award of Contract including rejection of any or all bids after the same have been received, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders on the ground of REC's action.

5.13 ETHICAL STANDARD

1. Bidders are expected to observe the highest standard of ethics during the procurement and execution of this Contract. In pursuit of this policy, the Purchaser will reject a proposal for award if it finds out that the Bidder being considered for award has engaged in corrupt or fraudulent practices in competing for the Contract. For the purposes of this provision, the terms set forth below are defined as follows:
 - a) "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action in the procurement process or in Contract execution; and
 - b) "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process including collusive practices designed to establish bid prices at artificial, non-competitive levels to deprive the Purchaser of the benefits of competition;
2. By signing the Bid Forwarding Letter, the Bidder represents that for the software it supplies, it is the owner of the Intellectual Property Rights in the software. Wilful misrepresentation of these facts shall be considered a fraudulent practice without prejudice to other remedies that the Purchaser may take.

ANNEXURES

Bid Form

(On the letter head of the firm submitting the bid document)

To

The AGM(IT)
Rural electrification Corporation Limited,
Core 4, Scope Complex,
Lodi Road,
New Delhi 110 003

Ref: Bid document No

Dated_____

Sir,

- a) Having examined the bidding documents and having submitted the bid for the same, I/We, the undersigned, hereby submit the financial bid for supply of equipments, products and services as per the schedule of requirements and in conformity with the said bidding documents.
- b) I/We undertake, if my/our bid is accepted, to supply, install, and commission and maintain the offered goods and services in accordance with the delivery schedule specified in the bidding documents.
- c) If my/our bid is accepted, I/We will submit a performance bank guarantee for the sum equivalent to 10% of the purchase order value valid for a period of 39 months for the due performance of the Contract, in the form prescribed by the Rural Electrification Corporation Limited.
- d) I/We agree to abide by this bid for a period of one Hundred Eighty days it shall remain binding upon us and may be accepted at any time before the expiration of that period and till the time I/We after the expiry of the validity period formally withdraw my/our bid in writing with a minimum notice period and associated terms and conditions and as specified in the tender document and in all such cases my/our bid shall be deemed to be valid.
- e) I/We declare:
 - i) I/We hereby offer Goods and Services at the prices and rates mentioned in the Financial Bid.
 - ii) I/We have carefully read and understood and abide by the terms and conditions of the bid document and the conditions of the contract applicable to the bid document and we do hereby undertake to provide services as per these terms and conditions.

f) Certified that the bidder is:

i) A sole proprietorship firm and the person signing the bid document is the sole proprietor/constituted attorney of the sole proprietor,

OR

ii) A partnership firm, and the person signing the bid document is a partner of the firm and he has authority to refer to arbitration disputes concerning the business of the partnership by virtue of the partnership agreement/by virtue of general power of attorney,

OR

iii) A company and the person signing the document is the constituted attorney.

(NOTE: Delete whatever is not applicable. All corrections/deletions should invariable by duly attested by the person authorized to sign the bid document)

g) We do hereby undertake, that, until a formal work order is prepared and executed, this bid, together with your written acceptance thereof and placement of letter of intent and / or award shall constitute a binding contract between us.

Dated this day of 2012

Details of enclosures.

Signature of Bidder

Name

Full Address: _____

Telephone No. _____

Telegraphic Address: _____

Fax No. _____

E-mail

COMPANY SEAL

Pre-qualification Criteria Check List

SN O	Clause	Documentary proof	Attached[y/n]	Page no of bid document
a	The bidder should have been in operations for a period of at least 3 years as on last date of bid submission. The bidder shall be the single point of contact for RECL and shall be solely responsible for all warranties, upgrades and guarantees etc. offered by the OEM etc. Attach an undertaking to this effect.			
b	The bidder should have registered office in Delhi or NCR			
c	The bidder's annual sales turnover at least an average value of Rs 1 crore (Rupees One crore Only) during the last three years. The turnover refers to a company and not the composite turnover of its subsidiaries / sister concerns etc.			
D	The bidder should be an Original Equipment Manufacturer (OEM) authorized partner of server OEM as well as NAS OEM or authorized by OEM to Supply, Install and Maintain the NAS device, and Servers. Specific OEM authorization addressed to AGM (IT), REC against this tender enquiry shall be submitted by the bidder along with his/her bid.			

e	<p>The bidder should have successfully supplied NAS device, Servers, 42U RACK for Central/ State Government Departments/ PSUs/ Autonomous Bodies in India during the last three years. The order value should be Rs. 30 lakh.</p>			
f	<p>Bid should accompany an earnest money deposit of Rs 100000 (Rupees One Lakh Only) in the form of a Demand Draft/Banker's cheque drawn on a Scheduled commercial bank in the favor of 'Rural Electrification Corporation Limited' payable at New Delhi. Cheques, Money orders, Cash or Bank Guarantee etc. shall not be accepted as EMD. The bidder's are requested to make sure to indicate the tender number, name and address of the bidder on the reverse of EMD draft/ banker's cheque, any failure to comply with the same shall be at the risk of the bidder.</p>			
g	<p>Bidder should submit valid documentary proof of Sales Tax/VAT and the details of income tax registration number (PAN).</p>			
h	<p>The bidder must fulfill the above eligibility criteria/ pre-qualification conditions for evaluation of their bids. Bids of bidders fulfilling the above eligibility/ pre-qualification conditions will only be evaluated by the duly constituted evaluation committee. Bids of the bidders</p>			

i	<p>not fulfilling the eligibility/pre-qualification conditions given above may be summarily rejected. Undertaking for subsequent submission of any of the above documents will not be entertained under any circumstances.</p> <p>REC reserves the right to verify/confirm all original documentary evidence submitted by the bidder in support of above mentioned clauses of eligibility criteria, failure to produce the same within the period as and when required and notified in writing by REC shall result in summary rejection of the bid and/or termination of the contract with imposition of the contract clauses on the bidder by the REC on the award of the contract and/or the contract period extended or otherwise provided that the bidder is the successful bidder and has been awarded the contract as per the terms and conditions layed out in this tender.</p>			
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**UNDERTAKING ON COMPLIANCE OF TECHNICAL SPECIFICATIONS AND
TENDER SPECIFICATIONS and TERMS & CONDITIONS**

(To be submitted on the bidder's letter head duly signed by the authorized signatory)

I/We hereby undertake that I/we have examined/ perused, studied and understood the RFP/ bid document No. _____ dated ____ and any corrigendum/ addendum/ clarification etc. completely and have submitted my/our bid in pursuance and without any material and/or other deviations to the said documents.

I/We hereby undertake that I/We understand that the Chapter – 2 Scope of Work and Requirement of this tender is indicative only and not exhaustive in any manner and that the final scope of work and specification will be decided by the REC at their discretion.

I/We hereby undertake that we shall comply with the Chapter – 2 Scope of work and requirements and tender terms and conditions completely and there are no deviations of any manner and/or sort and/or kind in this regard from my/our side.

I/We undertake to be the single point of contact for REC and shall be solely responsible for all activities and for the entire scope of work and requirements as per the service levels defined in the tender document.

I/We hereby undertake that I/We do understand that my/our bid should be as per the tender document and should be accordingly submitted to the REC. In case of a failure to comply and/or a variation the REC has got sole discretion to consider or disqualify my/our bid for the aforementioned RFP/tender/Bid document and I/We shall be not having any claim of any sort/kind/form on the same.

I/WE hereby confirm that the solution and scope of work mentioned in this tender are workable proper and sustainable as per information provided in the tender document.

I/We hereby declare that our company has not been banned or disqualified by any Government or any Government agencies or PSUs for a period of last five years.

I/We hereby attach the duly signed and stamped bid document as an acceptance of tender specifications and terms & conditions with the technical bid.

I/We hereby affirm that our response is valid for the period including the deemed period as specified in the tender document.

Signature of Authorized Signatory
Name of the Signatory
Date
Place
Company Name
Company Seal

Bid Form

(On the letter head of the firm submitting the bid document)

To

The AGM (IT)
Rural electrification Corporation Limited,
Core 4, Scope Complex,
Lodi Road,
New Delhi 110 003

Ref: Bid document No

Dated_____

Sir,

Having examined the bidding documents and having submitted the bid for the same, I/We, the undersigned, hereby submit the financial bid for supply of equipments, products and services as per the schedule of requirements and in conformity with the said bidding documents.

I/We hereby offer to provide Goods and Services at the prices and rates mentioned in the Commercial Bid.

I/We do hereby confirm that the prices and rates uploaded through e-procurement process as specified have been verified before uploading and are final and authentic,

I/We do hereby undertake that, in the event of acceptance of my / our bid, the rendering of services shall be made as stipulated in the schedule to the Bid document and that we shall perform all the incidental services.

The prices quoted are inclusive of all charges including logistics, taxes, duties, levis etc for providing offered services to REC and/or its clients/ users across India.

I/We enclose herewith the complete Financial Bid as required by you. This includes:

- a. Bid Letter
- b. Price Schedule

I/We agree to abide by our offer for a period of 90 days from the date fixed for opening of the bid documents and that we shall remain bound by a communication of acceptance within that time and any extended and/or deemed period provided that I/We have not withdrawn in writing my/our bid after the expiry of 83 days.

I/We have carefully read and understood the terms and conditions of the bid document and we do hereby undertake to provide services as per these terms and conditions. There are no Financial Deviations from my/our side.

Certified that the bidder is:

A sole proprietorship firm and the person signing the bid document is the sole proprietor/constituted attorney of sole proprietor,

Or

A partnership firm, and the person signing the bid document is a partner of the firm and he has authority to refer to arbitration disputes concerning the business of the partnership by virtue of the partnership agreement/ by virtue of general power of attorney,

Or

A company and the person signing the bid document is the constituted attorney.

(NOTE: Delete whatever is not applicable. All corrections / deletions should invariably be duly attested by the person authorized to sign the bid document.)

I/We do hereby undertake, that, until a formal work order is prepared and executed, this bid, together with your written acceptance thereof and/or placement of letter of intent and/or awarding the work order, shall constitute a binding contract between us.

Dated this day of _____ 2010

Signature of Bidder
Name

Details of enclosures

Full Address:
Telephone No.
Telegraphic Address:
Fax No.
E-mail:

COMPANY SEAL

Price Schedule

(On the letter head of the firm submitting the bid document)

Table-I

S. No.	Item Description	Unit	Quantity (A)	Unit Rate inclusive of Taxes in INR (B)	Total in INR (C) C = A*B
1	Supply, Installation, Commissioning, Three Years On-site Comprehensive Warranty Maintenance and Training of Network Attached Storage (NAS) Device with necessary accessories as per technical specifications and scope of work	Per NAS	01		
2	Supply, Installation, Commissioning, Three Years On-site Comprehensive Warranty Maintenance of Server with Latest Version of Windows Server O/s with necessary accessories as per technical specifications and scope of work	Per Server	03		
3	Supply, Installation, Commissioning, Three Years On-site Comprehensive Warranty Maintenance of Server with Latest version of RED HAT Linux O/s with necessary accessories	Per Server	02		

	as per technical specifications and scope of work				
4	Training as per scope of work	01	10		
5	Onsite Comprehensive Annual Maintenance Charges after warranty period	Per server/ year	05*3		
		Per NAS/year	01*3		
Grand Total(G1)					

OPTIONAL ITEMS (not to be considered for deriving L1):

Table-II

S. No.	Item Description	Unit	Quantity (A)	Unit Rate inclusive of Taxes in INR (B)	Total in INR (C) C = A*B
1	Supply, Installation, Commissioning, Three Years On-site Comprehensive Warranty Maintenance of 42U Rack with necessary accessories as per technical specifications and scope of work	01	01		
2	Onsite Comprehensive Annual Maintenance Charges after warranty period	Per Rack/ year	01*3		
Grand Total(G2)					

* Above quantities are tentative and indicative only and REC reserves the right to order super-set and/or sub-set of the quantities as per REC's requirements.

Note :

1. The price indicated in the price bid shall be FOR destination i.e. upto site of the company. Prices shall include Excise Duty, Sales Tax, VAT, WCT, Service Tax, octroi & road permit and other taxes, Transit Insurance and freight etc. The prices quoted by the bidder shall remain firm during the entire period of the Contract and shall not be subject to variation on any account. The bid submitted with a variation clause (unless asked by the REC) will be treated as non-responsive and rejected.
2. It is bidders responsibility to deliver the goods at final destination. RECL may assist if required
3. Costs should be indicated clearly both in figures and words and any cutting/ erasures/ overwriting/ deletions/ modifications etc shall be properly attested by the authorized signatory otherwise the bid is liable to be rejected.
4. Under no circumstances any extra/ additional taxes, duties, levies etc. shall be payable to the bidder by RECL unless such a tax, duty or levy has been newly introduced and notified by the Government of India.
5. Prices should be indicated in Indian Rupees only and in the respective units indicated at each row.
6. Calculations against each row as specified in the price schedule should be carried out carefully both for the total of each row. Furnishing of any miscalculation etc. shall be at the bidder's risk and cost and the bid may be liable for summary rejection.
7. In case of a difference/ discrepancy between prices quoted in Words and/or Figures the higher of the two shall prevail.
8. The prices indicated by the bidder should be inclusive all expenses in terms of three years comprehensive warranty maintenance.
9. Costs for all items must be quoted in the category the bidder is bidding otherwise the bid shall be rejected outright.
10. The details for column no. 'B' above are provided in chapter – 3: Scope of Work and Technical Specification Annexure – E and prices shall be deemed to have been quoted by the bidder taking into consideration these details and other clauses as specified in the tender document and as per tender terms and conditions and without any deviations of any form/sort/kind etc.
11. RECL shall carry out recalculation/ verification of the prices, Total (against each item) based on the prices/ cost quoted by the bidder for unit price, applicable taxes (as applicable), post warranty AMC cost (as applicable) based on indicated initial approximate quantities and the final calculations as arrived by the RECL shall be binding on the bidder.
12. In case of any part/ sub-component/ sub-assembly/ software/ peripherals etc. not being quoted / included by the bidder for the effective and efficient performance of the equipment/ product in pursuance to 7 above and/or any hiding/ false/ forging etc. of information/ quoted prices in the price schedule then the same shall be at the bidder's risk and cost and in the event of failure to comply shall result in summary rejection of bid and revocation of appropriate tender clauses and blacklisting of the bidder, at the discretion of the RECL, and in such an event RECL reserves the right to carry out financial evaluation of the rest of the bids as per the tender terms and conditions.
13. The bidder shall be deemed to have noted and agreed to as specified in the tender that REC will NOT provide "Form C/D".
14. The bidder shall be deemed to have noted and agreed to the right of RECL to order for super-set/ sub-set of the items and/or procuring the same and/or similar items from alternate and/or different sources at RECL discretion.

Technical Bid

E.1 Technical Specifications of Storage System (NAS)

S.No	Feature	Specification	Compliance (Yes/ No) / Details as Asked
1	Model Name	Make and Model quoted by the bidder	
2	No. Of Storage Systems required	01 Number	
3	Storage Model	The Storage System Should be Dual Controller model for redundancy purpose. Two numbers of Controller should be provided in cluster configuration for high availability.	
4	Controller	Dual controller with active active mode and active failover mode	
5	Processor	1 Intel Xeon Quad Core	
6	Required Capacity	4 TB usable space extendable upto 16TB usable space	
7	Disks	4 TB usable space on RAID 5 with 600GB SAS 15K 3.5"/10K 2.5" hot swappable drives. One additional global hot spare should be provided. Enclosure should have 2 free disk bays or more.	
8	Spindles Flexibility	The storage should have option for SAS/NL-SAS Drives/SATA	
9	Architecture	The storage system should be provided with 8GB or more Cache per controller with 16 GB or more cache in dual controller. The storage system should be supplied in dual controller architecture for high availability.	
		Should be a Unified SAN with iSCSI SAN and NAS functionality.	
		The storage system should support minimum 4 front end ports of 1 GB ethernet per controller and 2 FC port per controller	
		Storage system should not be a windows NAS and should be an optimized OS for NAS and unified SAN.	
		The storage system must support replication	
10	Features (If any of the features mentioned requires license the same should be included as part of the BOM and shall be deemed to be part of bidder's quote)	Should support snapshot feature and license for complete configured capacity should be provided for the same. Should support replication. 1 to 1 and 1 to many replication should be supported. Also the replication should be bi-directional license for the replication should be provided for the configured capacity.	
11	Protocols Supported	The storage must support CIFS (SMB 1), NFSv3, NDMP, SNMP, NTP, iSCSI protocols for use with different applications.	
12	Storage Scalability	The Storage System should be scalable at least 84 or more drives.	
13	Maximum File System	The Storage System should support at least 256 Filesystem.	
14	Maximum File Size	The Storage System should support minimum 4 TB file size and any size of file as supported by the operating system	

15	Snapshot	The Storage System should support at least 256 or more snapshots.	
16	RAID configuration	The Storage System should support RAID 0,1,5,6,10.	
17	Quota	The Storage System should support quota management.	
18	Cache Protection	Cache should be mirrored between the controllers. Must support either Cache battery backup for a minimum of 72 hours during power failure to prevent possible data loss or cache de staging to disk.	
19	No single point of failure Architecture	Storage should be configured in a No-Single-Point-of-Failure Architecture.	
20	Backup	The storage system should support Network Data Management Protocol (NDMP) backup.	
21	Management	Entire system must be manageable from a web-based single, secure interface without requirements for a separate management device or server.	
		The storage system should be manageable from Command Line Interface(CLI) also	
		Management software should be supplied with storage system Array.	
		Auto Alerts on Failure of physical components like CPU, Disk, Memory etc.	
		Hot Repair Facility	
22	OS/Host support	Industry leading Operating System platforms including: Windows Server® 2003, Windows Server® 2008, RHEL-5®, AIX, VMware®, Hyper-V®.	
23	Controller software and Non-Disruptive Upgrade	The storage system firmware should be upgradeable for functionality improvement and enhancements. The storage system must support non-disruptive upgrade.	
24	Rack Mountable	The proposed solution must be rack mountable.	
25	OEM vendor must meet the following	The implementation and on-site support services for the duration of the contract shall be provided by the principle OEM responsible for the solution	
26	Warranty and Support	Three years on-site comprehensive warranty with at least next business day part replacement	
27	Additional External SAS Tape Drive	LTO5 SAS external tape drive with 4 no.s of 1.6TB LTO5 tape cartridge	

E.2 Server Specification

Sl.no	Features	Description	Compliance (Pl. enclose Brochure and data sheet of Server Quoted in support of compliance)
	OEM Name and Model	Pl. specify. OEM should be same for both windows and Linux servers.	
	Form Factor /	2 U	
1.	Processor/CPU	One Intel® Xeon® processor X5650 series 6-core 2.66GHz 12 MB Cache or higher processor	
2.	I/O Slots	Minimum of 3 nos. of 64 bit PCI-E/PCI-X Slots (at least one free slot) or higher	
3.	Chipset	Intel 5520 or higher	
4.	System Management Processor	Integrated Management Processor or equivalent with full Out-of-Band Remote Systems Management facility, Graphical User Interface including highly secure remote power control	
5.	Memory	Minimum 24 GB DDR3 1333 MHz RDIMM /UDIMM up gradable up to 192 GB	
6.	Memory Protection Features	Active Memory features such as Memory Mirroring , online Spare and error checking correction (ECC)or equivalent	
7.	Disk Controllers	Integrated Dual Channel Serial Attached SCSI (SAS) Disk Controller	
8.	Hard Disk Bays	Minimum of 8 x 3.5"/2.5" SAS Hot-Swap Hard Disk front accessible Bays or higher	
9.	Hard Disk Drives	4 x 320 GB 15K Hot-Swappable 3.5"/2.5" 10K SAS Hard Disk Drives or higher	
10.	RAID Controller	RAID Controller with 512 MB Cache & Battery Backup Unit. Should support RAID 0, 1 and 5.	
11.	Optical Drive	Combo CD-RW & DVD-ROM Drive	

12.	Ethernet Adapter	Two integrated Dual Port 10/100/1000 Mbps Gigabit Ethernet Adapter with Wake-on-LAN & Alert-on-LAN or higher	
13.	Video	Minimum 8MB DDR memory with capability to display complex graphics	
14.	Power Supply & Fans	Should have redundant Power Supply Units and redundant fans for cooling	
15.	Ports	At least 3 nos. of USB 2.0, 1 each Serial, RJ-45, Keyboard, Mouse & Video Ports, SCSI port, SAS port	
16.	Diagnostics LEDs/LCD (Front Panel)	Should have LED/LCD based indicators for indicating failed components within the Server (visual indication of system well-being)	
17.	Predictive Failure Analysis (PFA)	PFA should be available for Processors, Memory, HDDs, Power Supply & Fans in conjunction with Systems Mgmt. Software	
18.	System Management and Diagnostics	Integrated Management Processor or equivalent to monitor Environment, event recording and Alert notification through visual Diagnostics, Power Mgmt. Features for monitoring actual power usage & providing power consumption capping details. Pre failure alert for Power Unit, Processor, Memory, Fan , Hard disk etc.	
19.	System Software	Server Management software with the device drivers	
20.	OS Compatibility (latest version)	Latest MS Windows Server (Ent.. Edn.) 64-bit, Latest Red Hat Enterprise Linux , VMWare ESX Server 3.0	
21.	Software/OS (latest version)	<ul style="list-style-type: none"> • Latest version of 64-bit OEM Microsoft Windows Server 2008 R2 or higher / Red Hat Enterprise Linux or wherever applicable Operating System for each partition with unlimited user. • Minimum one license for each Operating System supplied in the tender. The license should be capable to work on the network. 	

		<ul style="list-style-type: none"> • The OS license shall be provided to support all Servers / partitions with separate Independent instances of the OS in each server /partition. • Partition management software having dynamic configuration feature with GUI interface. 	
22.	Energy efficient compliance	Compliant with energy star energy efficiency standard	
23.	Warranty	Minimum 3 years onsite replaceable	

E.3 Technical Specifications of 42U Rack

Sr. No	Feature	Description	Compliance(Yes/No) / Details as Asked
1	Model Name	Make and Model quoted by the bidder	
2	Required Capacity & Design	42U 800mmW/1000mmD	
		Fully perforated front & back door and side panels, holes should be evenly distributed from top to bottom to permit adequate airflow (equivalent to 64 percent open areas for ventilation)	
		Colour – Black (Desirable)	
		Rack doors should having locking arrangements both front panel and rear panel	
		Adequate clearance between the installed rack component and the side panels of the rack	
3	Accessories	One number Earthing Kit	
		One number Fan Housing Unit with 4 fans	
		One number Cable Manager Horizontal 1U	
		The bidder should provide 2 (Two) Nos. Power Distribution Units (PDU) - PDU should have a 15A MCB, a neon Indicator, 10 x Indian Style Sockets (5 A / 15 A) and a 3.0 meter cable for connection to the external power source.	
		Castors (One set of 4)	
		One number Stationary Shelf	
		One number Keyboard tray rotary with slides	
		Two Numbers Mounting hardware (Each Pack of 10)	
		17-inch LCD rack console integrated with single-user, 8-port 1 U rack mount KVM switch with PS/2 and USB support and cables etc	
		Keypad Digital Lock	
		One number Temperature Indication Unit	
		Two numbers Cat 6 24 port Jack Panel for Rack,	
		The bidder should terminate the Jack Panel and its necessary components using Cable Manager.	
		4	Warranty and Support
5	Additional Services/ Features	The bidder shall have to provide Installation, Configuration, Commissioning Support as per requirements of REC.	
		The bidder shall have to mount existing servers in the rack and will have to provide the rack mounting kit	

Sr. No.	Feature	Description	Compliance(Yes/No) / Details as Asked
		accordingly.	
		Compliance to EIA-310-D	
		The bidder has to supply Rack design diagram.	
		17" TFT Monitor, Keyboard & Optical Mouse	
		Appropriate Cables for connecting K/B, Monitor, Mouse etc to be provided.	

BID BANK GURANTEE (EARNEST MONEY)

This deed of Guarantee made this _____ day of _____ 2000 by _____ (*Name of the Bank*) having one of its branch at _____ acting through its Manager (hereinafter called the “Bank”) which expression shall wherever the context so requires includes its successors and permitted assigns in favour of Rural Electrification Corporation Ltd. (A Govt. of India Enterprise) registered under the Companies Act, 1956, having its office at _____ (hereinafter called “REC”) which expression shall include its successors and assigns.

WHEREAS REC has invited tender vide their Tender Notice No. _____ Dated _____ to be opened on AND

WHEREAS M/s _____ (*Name of Tenderer*) having its office at _____ (hereinafter called the “Tenderer”), has/have in response to aforesaid tender notice offered to supply/ do the job _____ as contained in the tender. AND WHEREAS the Tenderer is required to furnish to REC a Bank Guarantee for a sum of Rs. _____ (Rupees _____ Only) as Earnest Money for participation in the Tender aforesaid.

AND WHEREAS,

we _____ (*Name of the Bank*) have at the request of the tenderer agree to give REC this as hereinafter contained. NOW, THEREFORE, in consideration of the promises we, the undersigned, hereby covenant that, the aforesaid Tender shall remain open for acceptance by REC during the period of validity as mentioned in the Tender or any extension thereof as REC and the Tenderer may subsequently agree and if the Tenderer for any reason back out, whether expressly or impliedly, from his said Tender during the period of its validity or any extension thereof as aforesaid or fail to furnish Bank Guarantee for performance as per terms of the aforesaid Tender, we hereby undertake to pay REC, New Delhi on demand without demur to the extent of Rs. _____ (Rupees _____ Only).

We further agree as follows:-

01. That REC may without affecting this guarantee extend the period of validity of the said Tender or grant other indulgence to or negotiate further with the Tenderer in regard to the conditions contained in the said tender or thereby modify these conditions or add thereto any further conditions as may be mutually agreed to in between REC and the Tenderer AND the said Bank shall not be released from its liability under these presents by an exercise by REC of its liberty with reference to the matters aforesaid or by reason of time being given to the Tenderer or any other forbearance, act or omission on the part of the REC or any indulgence by REC to the said Tenderer or any other matter or thing whatsoever.

02. The Bank hereby waive all rights at any time in consistent with the terms of this Guarantee and the obligations of the Bank in terms thereof shall not be otherwise affected or suspended by reason of any dispute or dispute having been raised by the Tenderer (whether or not pending before any arbitrator, tribunal or court) or any denial of liability by the Tenderer stopping or preventing or purporting to stop or prevent any payment by the Bank to REC in terms thereof.
03. We the said Bank, lastly undertake not to revoke this Guarantee during its currency except with the previous consent of REC in writing and agree that any change in the constitution, winding up, dissolution or insolvency of the Tenderer, the said Bank shall not be discharged from their liability.

NOTWITHSTANDING anything contained above, the liability of the Bank in respect of this Guarantee is restricted to the said sum of Rs. _____ (Rupees _____ Only) and this Guarantee shall remain in force till _____ unless a claim under this guarantee is filed with the bank within 30 (thirty) days from this date or the extended date, as the case may be i.e. upto _____ all rights under this Guarantee shall lapse and the Bank be discharged from all liabilities hereunder.

In witness whereof the Bank has subscribed and set its name and seal here under.

Bidder e-Procurement Manual**CONTACT:****Helpdesk Nos.**



Phone : 011-49424365

Step 1**Registration Process**Website address: www.tenderwizard.com/REC

- Click on “**TenderFreeView**” to see (view and download) all the tender notifications and corrigendum’s.
- Click on “**Register Me**” Hyperlink and get your User Id and Password.
- (Certain special chars like ~ ` ' # \$ % & * ! () ; \ / ? " : < > + - { } [] are not allowed in the company id or any key attributes).
- Once you fill all the details asked by “**Register Me**” form and obtain your password, contact the Office of REC to enable your User ID.
- After this, vendor can key in their User Id and Password and get successful entry in to the application.

STEP 2**Participation****Vendor should login with his USER ID and PASSWORD**

- After Successful entry into the application click on hyperlink “**UnApplied**”.
- By clicking on hyperlink “**UnApplied**” you can see the latest tenders which are floated and other details relevant to tender.

- On this screen (**UnApplied**) you will find various gif's on the left hand side. Click on  **“Edit form”** gif and see all the documents attached. Please download these documents and go through them.
- Once you have gone through the entire tender document and you wish to participate in the tender click on  **“Request Tender Form”** gif. And Then click on “Submit”.
- Now once you have requested for tender documents click on **“In Progress”** stage. You can see the status as **“REQUESTED”**.

Note: - will send you forms (Electronic Financial bid & Technical bid sheets) .

- You will get two excel files **“Technical Sheet.xls”** and **“Cost Sheet.xls”** along with other documents. Firstly, you need to download this document by clicking on hyperlink **“Click here to Download Empty Document.”** Then Save the file with the same file name

Note:-

- 1) You should not change the file name of any Excel file.
- 2) You should only key in the values in blue cells only.

STEP 3

Submission

Vendor should prepare the scanned copy of DD (EMD)

- **EMD Submission:** Click on **“Click here to enter EMD Details and Attach Scanned Copy of EMD”**. Fill all the fields provided in that sheet and press on **“Scan”** button to attach the scanned copy of the EMD.
- Vendor should fill values in blue cells only, provided in these sheets. These can be uploaded by clicking on **“Click here to Upload filled File”**.

Reminder:

Technical Sheet and **Cost Sheet** should be uploaded by using **“Click here to Upload filled File”**. All other supporting documents could be uploaded using **“Click here to Attach General Documents”** link provided below.

- Please don't change the name of the file as system will not accept any other file name.

Steps for uploading the additional documents (supporting documents) to your account.

1. In the left hand menu click on General Document, general document page will appear
2. Click on upload new file Button for uploading new document, upload sheet will appear
3. Select the file to be uploaded, enter the description and attachment name.
4. Click on Upload file
5. Repeat step 2 and 3 for uploading new files

To change the description and attachment name for the uploaded file use Update existing file button

Note: This is for altering the description and attachment name only

Section 1.02

Section 1.03 Attachment of general document to a particular tender

Go to tender Documents screen of that particular tender

1. Go to [Click here to Attach General Documents](#) –Additional documents can be optionally Uploaded General Document Summary sheet will appear.
2. In General Document Summary screen select the file you want to attach and make necessary changes for Tender Stage and click Attach file button.
3. If you need to attach any new files for the tender follow Steps for uploading the Additional documents.

Other details could be scanned and uploaded but ensure that it is smaller in size (i.e. < 1MB for Fast Uploading of Document). (only.doc, .jpg,.gif,.xls, .bmp, .pdf.)

- **The server time will be displayed at the right hand side of the page please follow this time, and all the actions i.e;(Requesting, Submitting, Opening etc.,) takes place according to this time only.**

NOTE :

- ✓ **You will see all the red colored links changing to black color, when you have uploaded.**

A) **Technical Sheet**

B) **Cost Sheet or price bid**

C) **EMD details**

- i) Once you fill the above documents only then you will be able to submit the tender by clicking on the “**Submit the Tender Form**” button before the tender closing date and time.


STEP 4

Acknowledgement

Once you submit the tender you will get the submitted token number, submitted date and submitted time. Take the print of that sheet then click on “OK”. Then the status will change to submitted.

STEP 5

OPENING

- After the tender is opened at the stipulated date and time, the award details can be accessed in the OPENED/AWARDED stage.
- To view the opened tenders click on the “**Opened/Awarded**” link then click on edit form  to view your competitors bid sheets who participated with you and who are not disqualified.

Note:

- If you do not get the submitted status and token number, contact tendering authority well in advance. L is not responsible for tender's not eived or submitted properly. Vendors are requested to undergo training and get their doubts clarified well in advance.
- If any queries please contact L Office and if required, personal training would be given. Please feel free to contact if you have any clarifications regarding E-Tendering.

Masked Price Bid

Table-I

S. No.	Item Description	Unit	Quantity (A)	Unit Rate inclusive of Taxes in INR (B)	Total in INR (C) C = A*B
1	Supply, Installation, Commissioning, Three Years On-site Comprehensive Warranty Maintenance and Training of Network Attached Storage (NAS) Device with necessary accessories as per technical specifications and scope of work	Per NAS	01		
2	Supply, Installation, Commissioning, Three Years On-site Comprehensive Warranty Maintenance of Server with Latest Version of Windows Server O/s with necessary accessories as per technical specifications and scope of work	Per Server	03		
3	Supply, Installation, Commissioning, Three Years On-site Comprehensive Warranty Maintenance of Server with Latest version of RED HAT Linux O/s with necessary accessories as per technical specifications and scope of work	Per Server	02		
4	Training as per scope of work	01	10		
5	Onsite Comprehensive Annual Maintenance Charges after warranty period	Per server/ year	05*3		
		Per NAS/year	01*3		
	Grand Total(G1)				

OPTIONAL ITEMS (not to be considered for deriving L1):

Table-II

S. No.	Item Description	Unit	Quantity (A)	Unit Rate inclusive of Taxes in INR (B)	Total in INR (C) C = A*B
1	Supply, Installation, Commissioning, Three Years On-site Comprehensive Warranty Maintenance of 42U Rack with necessary accessories as per technical specifications and scope of work	01	01		
2	Onsite Comprehensive Annual Maintenance Charges after warranty period	Per Rack/ year	01*3		
	Grand Total(G2)				

*** Above quantities are tentative and indicative only and REC reserves the right to order super-set and/or sub-set of the quantities as per REC's requirements.**

Note :

1. The price indicated in the price bid shall be FOR destination i.e. upto site of the company. Prices shall include Excise Duty, Sales Tax, VAT, WCT, Service Tax, octroi & road permit and other taxes, Transit Insurance and freight etc. The prices quoted by the bidder shall remain firm during the entire period of the Contract and shall not be subject to variation on any account. The bid submitted with a variation clause (unless asked by the REC) will be treated as non-responsive and rejected.
2. It is bidders responsibility to deliver the goods at final destination. RECL may assist if required
3. Costs should be indicated clearly both in figures and words and any cutting/ erasures/ overwriting/ deletions/ modifications etc shall be properly attested by the authorized signatory otherwise the bid is liable to be rejected.
4. Under no circumstances any extra/ additional taxes, duties, levies etc. shall be payable to the bidder by RECL unless such a tax, duty or levy has been newly introduced and notified by the Government of India.
5. Prices should be indicated in Indian Rupees only and in the respective units indicated at each row.

6. Calculations against each row as specified in the price schedule should be carried out carefully both for the total of each row. Furnishing of any miscalculation etc. shall be at the bidder's risk and cost and the bid may be liable for summary rejection.
7. In case of a difference/ discrepancy between prices quoted in Words and/or Figures the higher of the two shall prevail.
8. The prices indicated by the bidder should be inclusive all expenses in terms of three years comprehensive warranty maintenance.
9. Costs for all items must be quoted in the category the bidder is bidding otherwise the bid shall be rejected outright.
10. The details for column no. 'B' above are provided in chapter – 3: Scope of Work and Technical Specification Annexure – E and prices shall be deemed to have been quoted by the bidder taking into consideration these details and other clauses as specified in the tender document and as per tender terms and conditions and without any deviations of any form/sort/kind etc.
11. RECL shall carry out recalculation/ verification of the prices, Total (against each item) based on the prices/ cost quoted by the bidder for unit price, applicable taxes (as applicable), post warranty AMC cost (as applicable) based on indicated initial approximate quantities and the final calculations as arrived by the RECL shall be binding on the bidder.
12. In case of any part/ sub-component/ sub-assembly/ software/ peripherals etc. not being quoted / included by the bidder for the effective and efficient performance of the equipment/ product in pursuance to 7 above and/or any hiding/ false/ forging etc. of information/ quoted prices in the price schedule then the same shall be at the bidder's risk and cost and in the event of failure to comply shall result in summary rejection of bid and revocation of appropriate tender clauses and blacklisting of the bidder, at the discretion of the RECL, and in such an event RECL reserves the right to carry out financial evaluation of the rest of the bids as per the tender terms and conditions.
13. The bidder shall be deemed to have noted and agreed to as specified in the tender that REC will NOT provide "Form C/D".
14. The bidder shall be deemed to have noted and agreed to the right of RECL to order for super-set/ sub-set of the items and/or procuring the same and/or similar items from alternate and/or different sources at RECL discretion.

PROFORMA FOR PERFORMANCE BANK GUARANTEE

M/s Rural Electrification Corporation Ltd.,
Core 4, Scope Complex, Lodhi Road,
New Delhi – 110003 (INDIA)
(With due stamp duty if applicable)

OUR LETTER OF GUARANTEE No. :

In consideration of Rural Electrification Corporation Ltd., having its office at _____ (hereinafter referred to as “REC” which expression shall unless repugnant to the content or meaning thereof include all its successors, administrators and executors) and having entered into an agreement dated _____/issued Purchase Order No. _____ dated _____ with/on M/s _____ (hereinafter referred to as “The Supplier” which expression unless repugnant to the content or meaning thereof, shall include all the successors, administrators, and executors).

WHEREAS the Supplier having unequivocally accepted to supply the materials as per terms and conditions given in the Agreement dated _____ /Purchase Order No. _____ dated _____ and REC having agreed that the Supplier shall furnish to REC a Performance Guarantee for the faithful performance of the entire contract, to the extent of 10% (ten percent) (or the percentage as per the individual case) of the value of the Purchase Order i.e. for _____.

We, _____ (“The Bank”) which shall include OUR successors, administrators and executors herewith establish an irrevocable Letter of Guarantee No. _____ in your favour for account of _____ (The Supplier) in cover of performance guarantee in accordance with the terms and conditions of the Agreement/Purchase Order.

Hereby, we undertake to pay upto but not exceeding _____ (say _____ only) upon receipt by us of your first written demand accompanied by your declaration stating that the amount claimed is due by reason of the Supplier having failed to perform the Agreement and despite any contestation on the part of above named supplier.

This Letter of Guarantee will expire on _____ including 30 days of claim period and any claims made hereunder must be received by us on or before expiry date after which date this Letter of Guarantee will become of no effect whatsoever whether returned to us or not.

Authorized Signature
Chief Manager/ Manager
Seal of Bank