

CORRIGENDUM - 2

For

**RECL TENDER NO: REC/IT/93(Empanelment)/2011-12/1
(ONLY THROUGH E-TENDERING MODE)**

For

"Supply, Installation, Commissioning and Three Years On-Site Comprehensive Warranty Maintenance of Desktop Computers, Printers, Scanners, UPS and other related items for RECL Corporate Office, New Delhi, Zonal/ Project Offices & its subsidiary companies at various locations in India and empanelment for the same for a period of one year"

Pre-Bid Meeting Clarifications

S.No.	Clause/ Technical Specification	Detailed Clause as per tender document	Clarifications Sought/ Requested	Clarification/ Changed Clause (Respective clause Will read as):
1	Amendment From RECL	RECL Tender Number: REC/IT/93(Empanelment)/2011-12/1		Tender Number to be read as: RECL Tender Number: REC/IT/93(Empanelment)/2011-12/6 However bids with earlier tender number will also be treated at par
1	Annexure-D : Desktop SI No. 1 - Processors	Intel Core i5-2400 3.0 GHz Processor, 6MB Cache	To Change the processor to Core i5-2400s To change the Processor to Corei5 2400/ 2400s	Intel Core i5-2400 / Core i5-2400s Processor or higher, 6MB Cache or higher
2	Annexure-D : Desktop SI No. 11 - Standard I/O Ports	10 External USB 2.0/3.0 ports, 1 Serial; 1 RJ-45; 1 VGA; 1 Display Port; 2 PS/2; 2 Line-in (stereo/microphone), 2 Line-out (headphone/speaker)	10 External USB 2.0 ports, 1 Serial; 1 RJ-45; 1 VGA; 1 Display Port - NA Instead we can provide DVI-D Port; only 1 PS/2; 2 Line-in (stereo/microphone), 2 Line-out (headphone/speaker)	10 External USB 2.0/3.0 ports, 1 Serial; 1 RJ-45; 1 VGA; 1 Display Port/ DVI-D Port; Minimum 1 PS/2 ; 2 Line-in (stereo/microphone), 2 Line-out (headphone/speaker)
3	Annexure-D : Desktop SI No. 12 - Power Supply	240W upto 90% efficient Internal PC Power Supply Unit	250 W upto 85% efficient Internal PC Power Supply Unit	No Change
4	Annexure-D : Desktop SI No. 15 - Optical Devices	8 X DVD+/-RW	22X DVD-RW	No Change
5	Annexure-D : Desktop SI No. 16 - Volume	Should not be more than 9L	To change volume to 14L To change the volume to 12.8 L	No Change
6	Annexure-D : Desktop SI No. 18 - Compliance	Energy Star 5.0, EPEAT Gold Certification	To remove EPEAT Gold Certification to ROHS, FCC	No Change
7	Annexure-D :v) UPS SI No. 7 - Battery	Internal 1x7 Ah 12Ah, sealed maintenance free lead acid VRLA type	To clarify whether internal battery is 1x7Ah or 12Ah	Internal 1x12 Volt Ah SMF (Sealed Maintenance Free) lead acid VRLA type

S.No.	Clause/ Technical Specification	Detailed Clause as per tender document	Clarifications Sought/ Requested	Clarification/ Changed Clause (Respective clause Will read as):
8	Eligibility Criteria/ Pre-qualification Clause 1.7.2	The bidder shall be the single point of contact for RECL and shall be solely responsible for all warranties, upgrades and guarantees etc. offered by the OEM etc. Attach an undertaking to this effect for single point of contact. Bidder to also enclose OEM authorization for three year onsite warranty maintenance and authorization for MS-Office MOLP.	To clarify on required Upgrade of S/W Licenses, since Upgrade has a cost, whereas updates are free of cost To change the Authorization letter from the respective OEM in place of OEM Authorization for 3 Year on – site Warranty	The bidder shall be the single point of contact for RECL and shall be solely responsible for all warranties, updates and guarantees etc. offered by the OEM etc. Attach an undertaking to this effect for single point of contact. Bidder to also enclose OEM authorization for three year onsite warranty maintenance for hardware and related products (Desktop, MFP, Printer, Scanner, UPS etc) and authorization for MS-Office MOLP.
9	Eligibility Criteria/ Pre-qualification Clause 1.7.4	Bidders should have desired experience in handling similar contracts as main contractor during the last four financial years of either Rs 80 Lac value of services in single work order or two work orders each of Rs 50 Lac value of services. The contractor must submit the work order(s)/successful completion certificate from the client.	To confirm the Bidder's having the handling similar contracts as during last four financial years of Rs 80 Lac Supply, Installation and Services in place of Service only	Bidders should have desired experience in handling similar contracts as main contractor during the last four financial years of either Rs 80 Lac order value in single work order or two work orders each of Rs 50 Lac order value. The contractor must submit a copy of the work order(s)/successful completion certificate from the client.
10	Eligibility Criteria/ Pre-qualification Clause 1.7.9	Bid should accompany an earnest money deposit of Rs 2,50,000/- (Rupees Two Lac Fifty Thousand Only) in the form of a Demand Draft/Banker's cheque drawn on a Scheduled commercial Bank in the favor of 'RURAL ELECTRIFICATION CORPORATION LTD' payable at New Delhi. Cheques, Money orders, Cash or Bank Guarantee etc. shall not be accepted as EMD. The bidder's are requested to make sure to indicate the tender number, name and address of the bidder on the reverse of EMD draft/ banker's cheque, any failure to comply with the same shall be at the risk of the bidder.	To consider EMD in the form of Bank Guarantee from a Nationalised /Pvt sector bank	No Change
11	Clause 1.5 The major components of the work are:	As per Table-I & B total Approx Qty mentioned	Distribution list of PCs & Accessories of each location to take care of logistic & installation	The work order will be placed directly by the respective field offices of REC across India containing details of quantities.

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12	Clause 2.2 Indicative Schedules sl no 2	Delivery of Equipment/ Products 4 Weeks	To consider delivery of products as T1+6 weeks since MS products have a 6 weeks lead time for OEM.	Delivery of Equipment/ Products T1 + 4 Weeks for all locations except at Shillong, Shimla and Jammu for which delivery period will be 6 weeks i.e. T1 + 6
13	Clause 3.7 Financial Bid sub clause (p)	Quoted Rates should be valid for delivery of equipment and services across India	RECL may ask percentage of amount extra for outlocation delivery and installation in place of rate should be valid for delivery of Equipment services across india.	No Change
14	Clause 4.2 Financial Bid sub clause (d) and (e)	d. 80 % payment on successful delivery, installation and acceptance testing at the destination/ location as mentioned in the Purchase Order and submission of 10% of the purchase order value as bank guarantee valid for a period of three months after warranty. e. Balance 20 % payment after one month of successful performance at places of installation.	We would request you to kindly accept the 80% Payment against delivery and Submission of 10% Performance Bank Gurantee and balance 20% payment against the Installation and acceptance instead of 80% Payment on Successful delivery, installation and acceptance and balance 20% payment after one month.	No Change
15	Clause 4.9 Installation and Commissioning sub clause (c)	c. For Site Not Ready (SNR) cases, vendor requires to submit certificate signed by End User to RECL. However, regarding readiness of site, the decision of the AGM(IT) will be final. No penalty will be imposed for SNR cases, however, vendor has to install the items within 2 (Two) weeks of receipt of Site Ready notice from AGM(IT)/DGM(IT)/End User else it will attract penalty as per penalty clauses of the RFP, recoverable also from the BG.	Incase site is not ready than to release 90% payment or there has to maximum time frame to protect vendor interest.	Clause 4.9 Installation and Commissioning sub clause (c) - stands deleted
16	Clause 4.9 Warranty Maintenance sub clause (c) point sl no (ii)	If any system is down beyond 24 hours, penalty will be charged per day per system at the rate of 0.25% (point 25 percent) of the ordered value of the system.	For Outlocation 24hrs response time and 72hrs resolution time may please bi incorporated	No Change

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17	Clause 4.10 Warranty Maintenance sub clause (c) V	V. In case of a system (Hard disk) failure, vendor will ensure backing up of data from the hard disk and its restoration, while making the system operational, at the site. Failure to compliance of aforementioned will attract penalty. Quantum of penalty will be decided by the RECL.	though all efforts would be made to recover data from HDDs sometimes it cannot be done at all for eg if a HDD is not detected by S/w in the event of a crash it will never be able to recover any data thus Request to please delete penalty clause .	No Change

Note:

1. All other terms and conditions remain the same and shall be ipso facto applicable.
2. This corrigendum/ clarification will form integral part of the tender document.